



PECB Certified Lead Operational Resilience Manager

Master the skills to drive operational resilience within your organization, ensuring robust systems and processes that withstand and adapt to disruptions.

Why should you attend?

As organizations face increasingly complex and interconnected risks, such as cyber threats, natural disasters, evolving regulatory landscapes, and geopolitical tensions, a structured and holistic approach to operational resilience has become essential. This training course is built around the assumption that disruptions to business operations are inevitable; therefore, it aims to equip you with the knowledge and skills necessary to help organizations define an operational resilience strategy, conduct business impact analyses and risk assessments, and implement the necessary operational control measures to prepare for, respond to, and learn from disruptions.

Furthermore, attending this training course demonstrates your dedication to professional growth and sets you on a path to becoming a leader in the dynamic and ever-changing field of operational resilience. After completing the training course and passing the exam, you can apply for the "PECB Certified Lead Operational Resilience Manager" certification.



Who should attend?

This training course is intended for:

- Managers and other functions responsible for steering organizations to prepare for, respond to, and recover from operational disruptions
- Consultants seeking to help organizations improve their operational resilience
- Individuals responsible for promoting operational resilience within an organization
- Individuals seeking to gain knowledge of the main approaches to operational resilience management
- Business continuity managers and risk managers

Course agenda

Duration: 5 days

Day 1 | The foundations of operational resilience

- Training course objectives and structure
- Fundamental concepts of operational resilience
- Regulatory and standards framework
- Identification of critical business services and impact tolerances

Day 2 | Planning operational resilience management framework

- Resilience governance
- Business impact analysis
- Risk assessment
- Resource planning and allocation

Day 3 | Establishing operational resilience management practices

- Business resilience
- Digital and cyber resilience
- Third-party resilience
- Resilience organizational culture

Day 4 | Testing and improving operational resilience

- Operational resilience scenario testing
- Operational resilience self-assessment Monitoring and measurement
- Continual improvement and lessons learnt
- Closing of the training course

Day 5 | Certification Exam



Learning objectives

After completing this training course, you will be able to:

- Explain the fundamental concepts and principles related to operational resilience
- Identify critical business functions, map the interdependencies within an organization, and set impact tolerance
- Conduct business impact analysis, assess risks, and manage resources effectively
- Plan and implement changes in organizational processes and strategies to integrate best practices into operational resilience framework
- Conduct comprehensive resilience testing and assessment, performance measurements, and continually improve operational resilience

Examination

Duration: 3 hours

The “PECB Certified Lead Operational Resilience Manager” exam meets the PECB Examination and Certification Program (ECP) requirements, and it covers the following competency domains:

- Domain 1** | Fundamental concepts of operational resilience
- Domain 2** | Planning operational resilience management framework
- Domain 3** | Establishing business resilience and digital and cyber resilience management practices
- Domain 4** | Establishing third-party resilience management practices and resilience organizational culture
- Domain 5** | Testing and continually improving operational resilience

For specific information about exam type, languages available, and other details, please visit the List of PECB Exams and the Examination Rules and Policies.



Certification

After successfully passing the exam, you can apply for one of the credentials shown below. You will receive the certificate once you comply with all the requirements related to the selected credential.

The requirements for certifications are as follows:

Credential	Exam	Professional experience	Operational resilience management	Other requirements
PECB Certified Operational Resilience Provisional Manager	PECB Certified Lead Operational Resilience Manager exam or equivalent	None	None	Signing the PECB Code of Ethics
PECB Certified Operational Resilience Manager		Two years: At least one year of work experience in operational resilience management	At least 200 hours of project activities	
PECB Certified Lead Operational Resilience Manager		Five years: At least two years of work experience in operational resilience management	At least 300 hours of project activities	
PECB Certified Senior Lead Operational Resilience Manager		Ten years: At least seven years of work experience in operational resilience management	At least 1.000 hours of project activities	

General information

- Certification and examination fees are included in the price of the training course
- Participants will receive the training course material, which contains over 450 pages of explanatory information, examples, best practices, exercises, and quizzes.
- Participants who have attended the training course will receive an attestation of course completion worth 31 CPD (Continuing Professional Development) credits.
- If candidates fail the exam, they can retake it for free within 12 months following the initial attempt.